



# Inn-Sight



Mid-Florida Chapter

Newsletter of the HFTP Mid-Florida Chapter \*Since 1973\* Ten time HFTP Chapter of the Year 2017.

\*Gateway to HFTP\* <http://www.hftp.org> \*Mid-Florida Chapter Web Site\* [www.midfloridahftp.org](http://www.midfloridahftp.org)

December 2017



**40% of this chapter is HFTP  
CHAE or CHTP certified!**

2017-2018

## Officers & Directors

### Officers

#### President

**Jack Griffith**  
Centerplate  
407-685-7520  
[Jack.griffith@centerplate.com](mailto:Jack.griffith@centerplate.com)

#### Vice-President

#### Treasurer

**Christina Finch**  
RemX Specialty Staffing  
407-478-1956  
[Christina.finch@remx.com](mailto:Christina.finch@remx.com)

#### Secretary

**Susan Black**  
Wyndham Orlando Resort Bonnet Creek  
407-390-2320  
[sblack1009@gmail.com](mailto:sblack1009@gmail.com)

#### Chair of the Board

**Nasir Naseer**  
Holiday Inn Resort Orlando  
Suites -Waterpark  
407-387-0242  
[nasir.naseer@pyramidhotelgroup.com](mailto:nasir.naseer@pyramidhotelgroup.com)

### Directors

**Gregory Wilhelm, CHTP**  
407-732-5962  
IT Consultant  
[gregw176@gmail.com](mailto:gregw176@gmail.com)

**Jose Aybar, CHAE**  
Holiday Inn Resort Orlando  
Suites -Waterpark  
[jaybar1@cfl.rr.com](mailto:jaybar1@cfl.rr.com)

**Gayle Edwards**  
PAS  
386-233-5478  
[gedwards@profact.com](mailto:gedwards@profact.com)

**Michael Dwulit, CHAE**  
Rosen Hotels & Resorts  
407-996-9840  
[mdwulit@rosenhoteles.com](mailto:mdwulit@rosenhoteles.com)

**Luis Martinez, CHAE**  
The Castle Orlando  
407-996-3105  
[luis.martinez@kesslercollection.com](mailto:luis.martinez@kesslercollection.com)

**Brandie Lazorko**  
Streamsong Resort  
[brandielazorko@yahoo.com](mailto:brandielazorko@yahoo.com)

Like us on Facebook

*HFTP Mid-Florida, Over 45 Years of: Leadership, Scholarship, Participation, Service*

**“To lead and advance the hospitality profession  
by providing a forum for continuous learning and knowledge sharing”.**



*As elected, from the Right: Chair of the Board Nasir Naseer, Luis Martinez, CHAE, Brandie Lazorko, President Christine Cipar, Vice-President Jack Griffith, Gayle Edwards, Treasurer Christina Finch, Greg Wilhelm, CHTP, Michael Dwulit, CHAE, Secretary Susan Black and Jose Aybar, CHAE. Wish you and your family, happy holidays, a Merry Christmas and the very best in the new year.*

*We hope to see you all at the next General Meeting.*

*HFTP is an association of diverse individuals focused on the financial and technological aspects of the hospitality industry. It can only succeed through your contribution of time, talent and effort. The rewards of this type of volunteerism will be evident through your own personal and professional growth.*

**We need and appreciate your SUPPORT.**

**And YOU are invited to the HFTP Mid-Florida Chapter December Social. Friday,  
December 7th at 6:00pm**

**At: Andretti Indoor Karting & Games  
<https://andrettikarting.com/orlando/>**

**Join your HFTP friends for a night of fun!**

Two hours of fun appetizers  
Two drink tickets  
Bowling  
Private area for seating  
Cost is only \$25 per member  
Guests are welcome (same price \$25)  
Karting available at \$22/pp based on availability day of event

**Andretti Indoor Karting & Games is located at:  
9299 Universal Blvd. Orlando, FL 32819  
<https://andrettikarting.com/orlando/>**

**Look for your invitation from Constant Contact to RSVP**

**From the Corner Office**

**By Jack Griffith**

Fellow HFTP Mid-Florida Chapter Members,

As you can see above, I've moved offices. At our November Board meeting, our Board unanimously voted me to serve as President, per our bylaws, for this 2017-2018 year. I'm very proud to do so and promise that I'll do all I can do to build on the firm foundation you've passed on to me.

Welcome to "That was the year that Was" issue of our newsletter. Bill Parrish and Mike Dryden have chosen some very special pictures to document and remind us of 2017. If you're like me though, this year has been a blur. Everyone I've spoken with have said "we're having a great or record year and it's going by so quickly"! And 2018 looks to be almost as good!

I remember our dinners were delicious and speakers interesting setting the bar high for this upcoming year. I was very impressed with the Education Committee and everyone involved with rallying together to make our Fall Mini-Ed a huge success. Our last membership dinner hosted by Patty Geer at the Hyatt Regency OIA, was very enjoyable and informative. The main thing I learned was that if you don't want people to eat your food, color or light it "BLUE" which was definitely not the case that night as the food and service was excellent.

Closing out the year, as we always do with something fun, we're meeting at the new "Andretti Indoor Karting & Games Orlando" facility.

The date is Thursday, December 7<sup>th</sup>, 6:00pm – 8:30pm. You have received a Constant Contact Invitation to the event.

I hope to see everyone there sharing a few laughs and drinks. If you can't make it, here's wishing everyone a safe and enjoyable "Holiday Season"!

Sincerely and respectfully,

Jack Griffith  
President – HFTP Mid-Florida Chapter

General Meetings & mini-eds, participation is the heart of the chapter

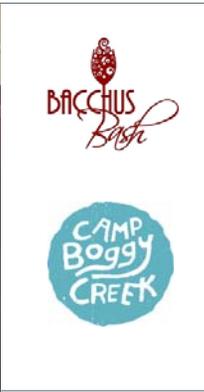


And in the end a big \$25,000 check to Camp Boggy Creek



And that was the year that was.

We participated in the Bacchus Bash and hosted the Camp Boggy Creek golf event as part of our community service program.



**Committee Assignments 2017-2018**  
**We need you !!! If you are interested in contributing to any of the committees, please contact any Board Member.**

\* Denotes Chair or Co-chairs

**Education – Mini Ed Conf.**

\* Lori Schefstad 407-301-7368  
Gayle Edwards 386-233-5478

**Job Bank/Legislative/By-Laws**

\* Jack Griffith 407-685-7520

**Membership Relations/Recruitment**

\*Gregory Wilhelm 407-923-5962 or [gregw176@gmail.com](mailto:gregw176@gmail.com)  
Jose Aybar 407-535-6125

**Communications / Social Media**

**Webmaster:** [www.midfloridahftp.org](http://www.midfloridahftp.org)

\* Lori Schefstad 407-301-7368

Gayle Edwards 386-233-5478

Brandie Lazorko



**Newsletter Editor.**

\*Bill Parrish 407-876-8038

Jack Griffith 407-685-7520



**Publications:**

\*Gayle Edwards 386-233-5478

Dr. Judy Holcomb 352-588-8005

**Admin/Program/Speakers**

\*Michael Dwulit 407-996-9840

Jose Aybar

Luis Martinez 407-996-3105

**Admin. Locations**

\*Susan Black 407-390-2320

Christina Finch 407-478-1956

We held a coronation, welcoming new HFTP Mid-Florida Chapter Leaders.



We continued to recognize Member of The Month



Past Mid-Florida Chapter President all attend the Mid-Florida Chapter Annual Meeting and Installation of Officers and Directors.



We've got to stop meeting like this!



Nasir collects the 10th Mid-Florida Chapter of the Year award from HFTP CEO Frank Wolfe.

Eat your heart out other chapters.

Chapter showing at the 2017 HFTP Annual



**Scholarship or Awards**

\* Michael Dryden 407-597-4068

**Nominations**

\* Nasir Naseer 407-387-0242

Chad Curtis 407-996-6143

Michael Dryden 407-597-4068

Kris Shoemaker 407-685-9827

Bill Parrish 407-876-8038

Larry McCloskey 407-947-7140

Susan Ferguson 407-490-4024

Any other past presidents

Or as chosen by the Committee Chair

**Chapter of the Year and Regional Conference**

\* The Board

**Hospitality Committee**

\* Nasir Naseer 407-387-0242

Brandie Lazorko

**Community Services**

[CFH&LA Ex-Officio Board Member](#)

Jack Griffith 407-685-7520

**Charity Golf Event**

**It's all for the kids!**

\* Jack Griffith 407-685-7520

Jeff Fernandez 407-685-7521

Kris Shoemaker

**Chapter Calendar**

Vice President

**Fun Committee**

Dr. Judy Holcomb 352-588-8005

Brandie Lazorko brandielazorko@yahoo.com

**Chapter Historian, Photography**

Michael Dryden 407-597-4068

**Membership News, Embrace the vision, join the fun!**

Committee Chair, Gregory Wilhelm, CHTP  
407-923-5962 or [gregorywilhelm@mindspring.com](mailto:gregorywilhelm@mindspring.com)

**The 2018 Membership Contest, IT'S HUGE!!!**

You only need to sponsor one new member to win. Contest ends on July 31, 2018. Drawing will be held at our August, 2018 General Meeting. You need not be present to win.

Everyone who sponsored a new member last year won a great prize, so can you!

By popular demand, the HFTP Mid-Florida chapter membership contest will be run again in 2018. Thanks to the generosity of our members, we had over \$2,000 in prizes to award last year. So get that new member signed up and win a great prize.

Thank you sponsors, for your generosity and support of the HFTP Mid-Florida Chapter.

The greatest HFTP chapter in the universe!

**Welcome New Members .....**

Jody Diggers  
IT Manager, Kessler Corporation

Dennis Villegas  
Revenue Audit Manager, Rosen Hotels & Resorts

POST Integrations is the *only* credit card processor *exclusively* serving the hospitality industry



Contact Us Today!  
866.377.2649  
[www.postint.com](http://www.postint.com)

Paid thru  
05/31/18x12

*fast, focused, and flexible*

**HFTP MID-FLORIDA CHAPTER**

P.O. Box 692004  
Orlando, FL 32869-2004

**2017 HFTP Mid-Florida CALENDAR**

Note: Meeting fees for 2017 are \$45 Regular member, \$25 HFTP Student Chapter, \$55 all guests, Non-Members and failed to RSVP.

**No Shows are invoiced.**

**Prepay your meeting fee on the web-site with PayPal**

November 7th, Board Meeting, 6pm, OCCC

November 28th, General Meeting, 6pm, Hyatt Regency Orlando Intl. Airport

December 12th, Board Meeting, 6pm, OCCC

And **YOU** are invited to the HFTP Mid-Florida Chapter December Social. Friday, December 7th at 6:00pm. At: **Andretti Indoor Karting & Games**  
<https://andrettikarting.com/orlando/>

For more Chapter news visit the Universally acclaimed Chapter Web Site at:

**[www.midfloridahftp.org](http://www.midfloridahftp.org)**

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and /or in some cases reality, political correctness or good hygiene.



November 07, 2017

Re: Chapter 2018 Calendar Year Prepaid Meal Plan

Dear HFTP Mid-Florida Member;

Your Mid-Florida Chapter Officers and Board of Directors have put together a wonderful opportunity for you. For \$450.00, you will receive 11 monthly chapter meetings. In addition, you will receive free entry to the December 2018 Social if one is held.

**Please consider this your invoice for the prepaid HFTP Mid-Florida educational meeting fees. The prepaid fee is member specific and is not refundable for missed meetings. If the original named member leaves the company or transfers out of the area, the company may select another, employed, HFTP Mid-Florida member to use the balance of the year's prepayments. Contact the Chapter Treasurer for details.**

Please complete and return this form with payment by January 20, 2018 to HFTP Mid-Florida Chapter, P.O. Box 692004, Orlando, FL 32869-2004.

Member Name: \_\_\_\_\_

Payment Type: Check (payable to HFTP Mid-Florida)\_\_\_\_\_

Master Card\_\_\_\_\_ Visa\_\_\_\_\_ American Express \_\_\_\_\_

Card Number \_\_\_\_\_

Cardholder Signature \_\_\_\_\_

Expiration Date \_\_\_\_\_

Should you have any questions, please call me at 407-478-1956 or e-mail to: [treasurer@midfloridahftp.org](mailto:treasurer@midfloridahftp.org)

## HFTP Mid-Florida Chapter Meetings Locations & Topics & C.P.E. Points

\*\*\*\* Your signature at the meeting registration desk verifies your attendance.

For your information this is a listing of all the educational opportunities at the Chapter level and a reminder for HITEC and the Annual Convention CPE credits you may have earned. You should receive a maintenance reporting notice from HFTP when your two year maintenance cycle end approaches. If you have any questions contact HFTP at [certification@hftp.org](mailto:certification@hftp.org).

### 18.0 Points for 2016 from Monthly Chapter Meetings

01/26/16	Hard Rock Hotel – Kelly Klatt, Loews Hotels, Security & protecting company assets.	CPE Pts. 1
02/23/16	DoubleTree Orlando Downtown – Dr. Jeffrey Reinking, UCF, Performance Measuring Systems	CPE Pts. 1
03/29/16	Renaissance Orlando Airport, Daniel Whitehouse, Lessons Learned from Recent Data Breaches	CPE Pts. 1
04/26/16	Wyndham Grand Bonnet Creek, Jesse Unruh, Ethic & Mindfulness in Employment Relations	CPE Pts. 1
05/26/16	Rosen College of Hospitality Management, Mini Educational Program: Jeff Snow, Customer Experience Using Digital Technology	CPE Pts. 1.25
	Keith Hammond, Accounting Perspective of Exempt vs Non-Exempt Changes	CPE Pts. 1.25
	Alberto Vargas, I-Drive Vision 2040 Master Planning	CPE Pts. 1.25
	Candice Czaplak, The Four Pillars of Success	CPE Pts. 1.25
06/28/16	The Hyatt Regency Grand Cypress, Amanda Lewis, The BYOD Movement, Legal Issues	CPE Pts. 1
06/20-23	2016 HITEC New Orleans	CPE Var per HFTP
07/26/16	The B Hotel & Resort, Amy Gregory, The Growing Role of Revenue Mgt in Hospitality	CPE Pts 1
08/30/16	The Villas of Grand Cypress, LeBlanc, Weeks, Sinanan & Bjornsen, Hot IT Issues	CPE Pts. 1
09/27/16	Royal Pacific Hotel, Installation of Officers & Directors, Annual Meeting	CPE Pts. 0
10/19-22	2016 HFTP Annual Convention & Trade Show, Lost Wages, NV	CPE Var per HFTP
10/25/16	Buena Vista Palace, Costa Magoulas, Diversity in the Workplace	CPE Pts. 1
11/15/16	Rosen Shingle Creek, Mini Educational Program: Mary Weeks, Employment Law Update	CPE Pts. 5
	Barry Remor, Cyber Security	
	Jim Bina, When IT and Finance Meet	
	Scot Aurelius & Ed Harp, Federal Tax Update	
	Joshua Evans, Rediscovering Your Enthusiasm	
December 2016	Winter Social	CPE Pts. 1/5

### 12.0 Points for 2017 from Monthly Chapter Meetings

01/24/17	Wyndham Orlando Resort I-Drive, Annetta Wison, Presenting Like a Pro	CPE Pts. 1
02/21/17	The Castle Hotel, Dr. Darryl Allen, UCF, A study of Cash Flows	CPE Pts. 1
03/28/17	DoubleTree Downtown, Juli Barter, Post Integrations, EMV 101	CPE Pts. 1
05/23/17	Omni ChampionsGate, Carla Bell Johnson, OCCC, OCCC Master Plan	CPE Pts. 1
06/27/17	Caribe Royale Orlando, Richard Maladecki, Hospitality Legislative Update	CPE Pts. 1
06/26-29	2017 HITEC Toronto	CPE Var per HFTP
07/25/17	Bohemian Hotel Celebration, Jason Walker, Transform Your Workforce into an Elite Team	CPE Pts. 1
08/29/17	Rosen Shingle Creek, Mini Educational Program: Andrew Bazemore USSS, Cyber Security Data Breaches	CPE Pts. 5
	Luann Brooks I-Drive Resort Area Development	
	Jerry Fragito, Employee Theft in the Hotel Industry	
	Gayle Edwards & Dr. Judy Holcomb, How Automation is Changing the Face of the Back Office	
	Phil Diamond, Tourist Development Tax Update	
09/26/17	The Florida Hotel, Installation of Officers & Directors, Annual Meeting	CPE Pts. 0
10/25-27	2017 HFTP Annual Convention & Trade Show Orlando	CPE Var per HFTP
11/28/17	Hyatt IOA, Costa Magoulas, How Color Effects the Decisions Customers Make in Food Selection	CPE Pts. 1
December 2017	Winter Social	CPE Pts. 1/5

Your Board of Directors wishes to thank the Mid-Florida hotels, resorts, clubs and other hospitality venues for their on going support of chapter events. We also thank the speakers that have devoted their time and talent to these educational sessions. We can't forget our event sponsors and chapter members of our Administrative, Program and Speaker Committee; the Hospitality Committee and Mini-Educational Committee, the entire Board of Directors and Past Presidents for their ongoing contributions.

**Without the support of all the above, the educational program of your chapter would not be such a resounding success.**